

O2 All in – Consumer Bill Pay

Price Plans and Price Plan Rules

The O2 All in Price Plan and Price Plan Rules are in addition to the General Terms for O2 Services and any other terms provided to you as part of the authorisation process completed by you to approve registration and provision of O2 Services. Please read the Price Plans and Price Plan Rules carefully. By accessing or using O2 Services you agree to be bound by the terms of the Price Plan and Price Plan Rules chosen by you. If you do not wish to be bound by the terms of the Price Plan and Price Plan Rules please do not access or use the O2 Services as your access and use will indicate to us that you agree to the terms stated below.

Please note that your agreement may be provided in writing or recorded during a telephone or online sales process.

Price Plans

Price Plan Name	Monthly Charge			Inclusive Allowance		
	SIM Only 30 day	12 Month Minimum Term plan	18 Month Minimum Term plan	Mins	Text	Data
All in 250	€35	€45	€40	250	250	150MB
All in 400	€55	€65	€60	400	400	700MB
All in 700	€80	€90	€85	700	700	
All in 900	€95	€105	€100	900	900	

Price Plan Rules

- The O2 All in 12 and 18 month Price Plans are available to new and existing customers on a 12 or 18 month Minimum Term contract.
- **PLEASE NOTE:** If you cancel an O2 All in 12 or 18 month Price Plan during the Minimum Term of the contract you will be required to pay O2 the monthly subscription charge which applies to the Price Plan chosen by you multiplied by the number of months (including any part months) that are left on the Minimum Term.
- The O2 All in SIM Only 30 day Price Plans are available to new and existing customers (who have completed the Minimum Term on their existing contract) who agree to pay by Direct Debit. If you wish to end your O2 All in SIM Price Plan you must provide notice in writing to O2 and you will be required to pay the applicable monthly charge until the end of the 30 day period.
- If you avail of an O2 All in SIM Only Price Plan you will no longer be able to use your upgrade eligibility as they are SIM Only Price Plans. The time you have spent on the O2 All in SIM Only Price Plan will count towards future upgrade eligibility and if you wish to avail of an upgrade you will need to move to a Price Plan that permits upgrade and a Minimum Term will apply.

- **When moving Price Plan** (existing O2 Bill Pay customers) the following applies:
 - If you are moving to an O2 All in Price Plan for the first time then you must agree a new Minimum Term.
 - If you are moving between O2 All in Price Plans with different Minimum Term requirements then the relevant Minimum Term is the Minimum Term you are moving to (e.g. when you move from an O2 All in 12 month Plan to an O2 All in 18 month plan a new 18 month Minimum Term applies from the date you move).
 - If you have completed six months of your existing Minimum Term then you can move to another O2 All in 12 or 18 month Price plan. If you are within the first six months of your Minimum Term you can only move to an equivalent or higher O2 All in 12 or 18 month Price Plan. A new Minimum Term will only apply where you avail of another offer (such as O2 Extras) or where (as in the previous bullet point), you move to an O2 All in Plan that has a different Minimum Term requirement.
 - You can only move to O2 All in SIM Only Price Plans when you have completed your existing Minimum Term.
 - The discounts and features available on your existing Price Plan may not be carried over to your O2 All in Price Plan.
 - You can change Price Plan a maximum of once per billing cycle and the change takes effect immediately. You can only move to O2 All in Price Plans that are currently for sale.

- **Inclusive voice minutes** can be used for calls to Irish mobile numbers and Irish landline numbers and calls to voicemail whilst calling from the Republic of Ireland. All calls when roaming, calls to international numbers, premium rate numbers, directory enquiries and all other call types (for example 1890, 1850, fax and data calls) are charged calls. See www.O2online.ie for other call charges.

- The O2 All in 250 Price Plan also includes free calls and texts to O2 mobiles. O2 to O2 calls are for calls made to O2 Ireland mobile numbers and voicemail whilst calling from the Republic of Ireland. O2 to O2 texts are for texts sent to O2 Ireland Mobile numbers whilst texting from the Republic of Ireland only. The Fair Use Policy outlined below applies.

- **Inclusive texts** can be used for texts sent to Irish mobile numbers and Irish landline numbers whilst texting from the Republic of Ireland only. All texts when roaming, texts to international, premium rate numbers and directory enquiries numbers and all MMS are excluded. See www.O2online.ie for charges.

- **Inclusive data** is suitable for use whilst in the Republic of Ireland only and excludes data usage while roaming. See www.O2online.ie for charges. See below for additional Data Options on O2 All in Price Plans.

- **Unused Price Plan allowances** will not be carried forward.

- **Additional calls outside allowances** on O2 All in are charged at 30c per minute on All in 250 and 27c on All in 400 and 22c on All in 700 and 900. Additional texts cost 11c; MMS are 25c and additional data costs 3c per MB on O2 All in 250 and 2c per MB on O2 All in 400, 700 and 900.

- A full list of charges for data, roaming, international and other call types such as (1850, 1890, directory enquiries etc.) are available on www.O2online.ie

- Unless otherwise stated, call prices are inc VAT, are quoted per minute and charged in one second increments.

O2 All in additional Data Options

- O2 All in plans have a default amount of data included. You have the option on your Price Plan to share your data allowance with other non-voice devices on your mobile account. When sharing data you can avail of an increased data allowance.
- **Pricing:** When you share your data allowance the monthly charges that apply are set out in the table below. Your existing Price Plan data allowance is removed from your account when you avail of one of the different data options listed below. The value of the default data in your All in Price plans are €5 on the 250 Price Plan and €10 on the All in 400, 700 and 900 Price Plans. This amount will be replaced with the monthly charge for your chosen data sharing option from the table below.

Data Allowance	Sharing data with other O2 (non-voice) services (i.e. one voice SIM and up to two other data SIMs)		
	€	Additional usage charge	Additional Contract term
700MB	€15*	2c	30 days or 18 months with device purchase
2GB	€20*	0.9c	
5GB	€25*	0.4c	

*A €5 discount on the monthly charge for data sharing plans is available, until 31/12/11. This discount applies for 3 months from connection and thereafter standard charges as published above apply.

- On the O2 All in 250 Price Plan you can also choose to increase the data allowance on your Price Plan to 700MB (without sharing data). The default value of €5 in your Price Plan will be replaced with a €10 monthly charge.
- **Data Sharing**
 - You can share your data allowance between one O2 All in voice service and up to 2 other data services (such as O2 Broadband) on the same account. You cannot share data between two or more voice services.
 - Your voice service must be on O2 All in to avail of shared data.
 - If you have another service (e.g. an O2 Broadband Service) on another account then it must move to your O2 All in voice service account in order to share data.
 - You must complete the Minimum Term on your existing data services if you wish to avail of shared data.
 - A Minimum Term of 30 days or 18 months applies to the shared data service. The 18 month term applies with device purchases i.e. if you require a Broadband dongle then the 18 month term will apply.

PLEASE NOTE: this 18 month Minimum Term is separate and in addition to your O2 All in Minimum Term and if you cancel the data service you will be required to pay O2 the monthly Data Sharing subscription charge which applies to the Data Sharing option chosen by you, multiplied by the number of months (including any part months) that are left on the Minimum Term.

- If at any time you cancel your O2 All in Price Plan then you can continue to use the SIM that is in your data device at the applicable data sharing rate.
- Additional charges apply if you use your O2 Broadband SIM card for other services. For additional rates see O2.ie
- If you opt to increase your data or Share your data the increased or shared allowance is suitable for use whilst in the Republic of Ireland only and excludes data usage while roaming. You must remove the default data included in your O2 All in Price Plan to avail of an increased or shared data allowance. Unused data does not carry forward to the next billing cycle.

O2 All in Fair Use Policy

It is important to O2 that all eligible customers are able to access our services and usage of unlimited calls or texts to O2 numbers on the O2 All in 250 Price Plan must be reasonable and fair. If, having considered the average high usage of calls and texts by customers, O2 is of the reasonable opinion that your usage of the O2 services is excessive, then O2 may contact you to advise you that your usage breaches the fair use policy and request that you alter your use of the O2 services. If the excessive usage continues to exceed the threshold after we contact you and discuss your excessive use of the O2 services, O2 can (at its absolute discretion): (i) impose further charges, or (ii) transfer you to a different Price Plan which does not include unlimited texts or calls, or (iii) suspend, modify or restrict your use of the O2 services or (iv) terminate your access to the O2 services.

The O2 service must not be used under any circumstances (i) in conjunction with any SIM gateways, GSM gateways or any similar device that is used to route (or re-route) voice, text or other service on, from or to the O2 network, or which diverts / transfers calls to multiple mobile numbers or (ii) in conjunction with any device for the purpose of sending or receiving large volumes of text messages, or (iii) to sell attempt to sell or otherwise provide commercial services to any third party or, (iv) to provide any telecommunications services to any third party whether by way of trade or otherwise, or (v) in any other manner that adversely impacts the O2 network for other O2 customers. O2 reserves the right to terminate your access to the O2 network without notice where it appears to O2 that you are using, or have used, the O2 services in this or in any related manner.

Amendments to Price Plans and Price Plan Rules

The Price Plans and Price Plan Rules may be varied or amended by O2 for any reasonable commercial, technical or operational reason.

Effective Date: 19th September 2011