

O2 Broadband USB Modem (E270) Software Update 1 (SU1)



1 Making sure your computer is ready

The O2 Broadband USB Modem (E270) Software Update 1 (SU1) is comprised of the following files:

- E270 SU1 Part1.exe
- E270 SU1 Part2.exe

Please ensure you have downloaded both files from:

<http://www.o2online.ie/wps/wcm/connect/O2/Home/Personal/firmware+update>

If you have these files you are ready to begin the software update process.

If is very important that before you begin you make sure that you have disconnected from O2 Broadband and exited the O2 Broadband application.

2 Updating your O2 Broadband USB Modem

The following steps are required to perform the software update:

- Insert the broadband modem into your computer. If your O2 Broadband application begins, it is important that you exit that application.
- Double click on the file “E270 SU1 Part1.exe” and follow the onscreen instructions. Note: the wizard will ask you to accept license agreement. You must accept this to continue with the update. You should also ensure that the auto remove option is not checked on the wizard during setup.
- When the Software Update Part 1 wizard is complete, double click on the file “E270 SU2 Part2.exe” and follow the onscreen instructions. Note: the wizard will ask you to accept license agreement. You must accept this to continue with the update. You should also ensure that the auto remove option is not checked on the wizard during setup.

3 Reinstalling your O2 Broadband USB Modem

Your broadband modem is now updated. To enable these updates you must reinstall your modem. The following steps are required:



- Disconnect your broadband modem from your computer.
- Click on your Windows 'Start' menu and choose the "O2 Broadband" folder.
- Select "Uninstall" and follow the onscreen instructions.
- Once the uninstall wizard is complete, reconnect your broadband modem. This will begin the installation process. Follow the onscreen instructions or refer to your O2 Broadband USB Modem user manual when installing.